

SOMERSET HEALTH AND WELLBEING BOARD

Minutes of a Meeting of the Somerset Health and Wellbeing Board held in the Luttrell Room - County Hall, Taunton, on Thursday 18 January 2018 at 11.00 am

Present: Cllr C Lawrence (Chairman), Cllr D Huxtable, Cllr L Vjeh, Cllr A Broom, Cllr S Seal, Cllr J Warmington, Cllr K Turner, Cllr N Woollcombe-Adams, Nick Robinson, Dr E Ford (Vice-Chair), Dr R Benneyworth, S Chandler, T Grant and J Wooster

Other Members present: None

Apologies for absence: Cllr F Nicholson, Cllr G Slocombe, Mark Cooke and Judith Goodchild

299 Declarations of Interest - Agenda Item 2

The Chairman paid tribute to Autism Somerset founder Campbell Main who passed away last month. She said she had known him for many years and it had been a privilege to work with him and that he had achieved a lot in his work for all communities.

Cllr Woollcombe-Adams declared an interest in agenda item 6 and said that he was on the working party for the Pharmaceutical Manufacturers Association as secretary of the Somerset Pharmaceutical Committee.

300 Minutes from the meeting held on 23 November 2017 - Agenda Item 3

The minutes from the meeting on 23 November 2017 were confirmed as a true and accurate record and were signed by the Chair.

301 Public Question Time - Agenda Item 4

There were no public questions.

302 Health and Wellbeing Board Performance Report - Agenda Item 5

The Board received a report updating on performance in relation to the Health and Wellbeing Board priority workstreams and the Board's duties and requirements. Since the July meeting work had taken place with the workstream lead managers to further develop appropriate actions, measures and milestones. The plan on a page had been updated and was shown at Appendix A. The scorecard showing performance update for each priority workstream was shown at Appendix B.

Members were also directed to table summarising the overview of performance which showed that 45.5% of statuses for workstream actions and local measures and milestones were rated green and on track to being achieved. There was commentary to provide an explanation in relation to actions and measures or milestone with a red or amber status.

Director of Adult Social Care Stephen Chandler updated members regarding workstream 3 and said that the red status would turn amber by Q3. There was a continuous improvement regarding delayed transfers of care from hospital even into December when demand was acute. The Council was on target with regard to the Better Care Fund.

The Somerset Strategic Housing Framework was out for consultation for 3 months and members were encouraged to look at this and comment.

The Somerset Health and Wellbeing Board agreed to:

- **Note the updated HWB Board Plan on a Page 2017-18 at Appendix A**
- **Consider and note the performance information available in Appendix B Somerset HWB Board Scorecard.**

303 Pharmaceutical Needs Assessment - Agenda Item 6

Public Health Specialist Pip Tucker gave a presentation to accompany the report regarding the Pharmaceutical Needs Assessment. This was a report from the Health and Wellbeing Board to NHS England assessing the effectiveness of access to pharmaceutical services in Somerset. The production of the PNA was a statutory duty for the council. The current PNA covered the period 2015-18 and a new PNA needed to be in place for March 2018.

The report found that access to pharmacies, and other providers, notably dispensing GP practices, and their services, is adequate for most people, most of the time. It also found that the expected growth in the county's population could be accommodated by existing providers.

Further discussion included:

- Enhanced services available in pharmacies
- How well pharmacies were used and how demand was measured – this was covered by consultation with the public.
- There currently was not sufficient demand for 24 hour opening pharmacies.
- The situation in Bridgwater would continue to be monitored with regard to the Hinkley development but currently it was well served with a new pharmacy due to open in Stockmoor very soon.

The Somerset Health and Wellbeing Board agreed to:

- **Endorse the Somerset Pharmaceutical Needs Assessment for 2018-21 (with amendment for Woolavington)**
- **Publish the PNA 2018-21 and communicate the findings to NHS England.**
- **Endorse the process for maintaining its currency in the period to 2021, when a new PNA will be required.**

304 **Health and Care Integration and New Models of Care - Agenda Item 7**

Sustainability Transformation Plan Programme Director Ian Triplow gave a presentation to the Board to update them on progress on moving towards an Accountable Care System. He explained that there had been a number of changes of the leadership team and the focus of the change programme. The Somerset Health financial position was distressed, delivering long term changes was therefore challenging, the scale of changes was likely to be wide reaching and required the involvement of the public and patients, intra-organisational issues and history of system working needed to be tackled prior to the delivery of a single planned change.

Director of Strategic Clinical Services Transformation Dr Rosie Benneyworth informed the Board that the County Council, Clinical Commissioning Group, and NHS England were working together on this. They were keen to explore what opportunities there were for making things better for the public. They were in the early stages of overseeing joint commissioning work.

Further points raised included:

- Work was ongoing for the development of a health and care strategy looking at how to commission services in the future
- A project initiation document was being worked on and would be brought back to the Board to look at when it was completed
- Key issues were prevention, focusing on early intervention, and workforce challenges
- There was a need to make sure services in future were affordable and resources were used effectively and efficiently
- Members asked about dates, priorities, and timings and were told that a timeline would be shared when it was finalised.
- It was envisaged that there would be public engagement about this from March/April onwards

The Chair thanked Mr Triplow and Dr Benneyworth for the presentation and looked forward to receiving more details about this shortly.

The Health and Wellbeing Board agreed to note the presentation which updated on progress on the Sustainability and Transformation Partnership.

305 **Carers Strategy Update - Agenda Item 8**

Development and Engagement Officer for Carer's Voice Somerset Debbie Penny gave a presentation updating members on the delivery of Somerset's commitment to carers and on the recently commissioned Somerset Carers Support Service.

One of the primary aims of Carers Voice was to work with partners and stakeholders to define Somerset's Commitment to Carers and influence commissioners when purchasing services. The focus now was to ensure that it

was embedded across statutory services, health and providers and to monitor the performance of carer's services in Somerset.

Further points raised in the discussion included:

- Encouraging more carers to come forward and receive help as there was a lot of hidden care happening across the county
- Creative ways were being sought to involve carers
- The Community Council for Somerset were awarded the contract for supporting carers in Somerset and the service had been launched in October.
- There were a total of 32 community agents addressing vulnerabilities and exclusion experienced by people in mainly rural communities providing a range of personalised support services
- The new service also offered a Freephone advice line to signpost carers to the correct support
- There was also a text service and a web service was due to be launched in February

The Chair thanked the officers for the report and presentation and praised the service.

The Health and Wellbeing Board agreed to note the report and presentation.

306 **Somerset Safeguarding Childrens Board Annual Report 2016-17 - Agenda Item 9**

Members received an annual report from the Somerset Safeguarding Children's Board Independent Chair Sally Halls. This reported on the effectiveness of child safeguarding and promoting local welfare of children in the local area and was a statutory requirement. It provided a transparent assessment of performance and effectiveness of services, identifying where improvements were required. Progress against the Board's four priorities – early help, multi-agency safeguarding, neglect, child sexual exploitation and children missing was detailed.

The report concluded that overall the way the SSCB and its partners had worked together to keep children safe in Somerset over the past year had improved. However there was still work to do improve the quality and consistency of services, to strengthen early help arrangements, and to promote improvement in key areas such as neglect and the exploitation of children.

Further points raised included:

- The importance of officers attendance at meetings
- Partnership working was vital
- Raising awareness on neglect as many people did not know what constituted as neglect
- Lessons learned from serious case reviews which highlighted good practice and identify improvements

- Coordinated work of the multi-agency one teams to pick up situations early on.

The Health and Wellbeing Board agreed to:

- **note the assessment of safeguarding and performance as outlined in the SSCB Annual Report for 2016/17;**
- **support the SSCB to promote learning from reviews across agencies and the wider community;**
- **support and promote the 'Think Family' approach within social care**
- **support and promote the resilience approach in service delivery**
- **Prioritise monitoring of the levels of self-harm in children to raise awareness**

It was agreed to bring a report back to Board in 6 months.

307 Somerset Health and Wellbeing Board Forward Plan - Agenda Item 10

The Board noted the work programme and were informed that Children and Mental Health would be looked at more in depth at the March meeting.

308 Any other urgent items of business - Agenda Item 11

There were no other items of business.

(The meeting ended at 1.00 pm)

CHAIR